



## **B.E.S.T in Horticulture Ltd**

### **Bespoke Education & Specialist Training**

*A "One Stop Shop" for all your Horticultural Education and Training Needs*

**Q. Do I need anything special on my computer to access the course? Can I use a PC or a Mac?**

A. The courses are delivered in a virtual learning environment called Moodle, which runs with Microsoft and Apple systems. \*

To log into the course you will need to allow the website to set a cookie to enable it to recognise your log-in and password, and to see some of the interactions you may need to check that you have Java enabled.

If you have problems you can email us at [enquiries@bestinhorticulture.co.uk](mailto:enquiries@bestinhorticulture.co.uk)

**Q. Do I need to be online all the time I'm studying the course materials? My internet connection isn't very good.**

A. No, most of the course materials can be downloaded and run offline whenever it suits you and handouts can be printed out at home if you want to get away from your screen. Narrated presentations will only run when you are online - though there are downloadable powerpoint versions of the presentations as well .

Videos can be viewed from a separate YouTube channel for which you will be given links - they work more smoothly than direct from the website.

**Q. Do I need any qualifications to study for the RHS Practical Certificates?**

A. No, just an interest in gardening. However you will need access to somewhere – your own garden or allotment, or somewhere at work – where you can carry out the tasks you are shown on the course and keep practising them until you are confident you are doing them correctly.

**Q. When can I start studying?**

A. You can start the courses whenever you like .

Dates for assessments at our Ryton are on the website and the course leaflet; it is a rolling programme – if you can't attend on the Saturday when some specific assessments are scheduled, you can continue through the rest of the qualification and complete these assessments when they are offered the next time.

**Q. Does the course include registration and assessment fees?**

A. Yes, the price of the course covers the fees paid by us to the RHS to cover the assessments and the verification visits, as well as for approving the centre for course delivery.

**Q. Do I have to take the assessments to study the course?**

A. No, anyone can study the online aspects of the course for interest. Also, if you work through the course to your tutor's satisfaction but choose not to come to the centre for assessments, we will issue a Certificate of Completion.

**Q. How do I begin?**

A. Please phone or email before you enrol, to check that this is the right course for you. We will ask you to fill in an enrolment form, and once your enrolment is confirmed you can use the link 'enrol on this course' to pay online for the course that you choose.

You will get a confirmation of the transaction from Paypal, and we will get back to you (within 3 working days, usually less) with your password to access your classroom and some general instructions on how to use the Moodle and contact your tutor.

**If you have a question that this information sheet hasn't answered, please contact us using the link provided and we will be happy to help.**

\* Apple computers/laptops can download and run all the course material; i-Pods and i-Phones will not run 'Flash' content used in the presentations.

It is recommended that you download course files to a home computer/laptop and then access them on a tablet, rather than trying to download them direct to a tablet .